

Written statement of a non-key officer decision
Assistant director environment and place

Title	Hoople service level agreement (SLA) 2018/19
Decision maker	Assistant director environment and place
Date of decision	12 June 2018
Report exemption class	Open
Purpose	To approve the first quarter payments in relation to back office services provided by Hoople, pending the finalisation of the Service Level Agreement for 2018/19.
Decision	That: (a) Payments to Hoople for back office service provision for the period April to end of June 2018 are made in line with the terms agreed in the SLA for 2017/18 until the revised SLA for 2018/19 is approved.
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?IId=50026519
Consultation	
Options considered	1. None. The provision of back office services (Revenues and Benefits, Finance, HR, ICT and Training) are essential to the running of the organisation. Hoople will incur the costs associated with the provision of these services during the period and it is appropriate for the Council to make these payments under the Shared Services Agreement.
Declarations of interest	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	18 June 2018

Officer:

Date 12 June 2018

Assistant director environment and place
(Richard Ball)